


Rated Orders Authority

Timeline/Process/Technology

The GSA logo is located in the bottom right corner of the slide. It consists of the letters "GSA" in a white, sans-serif font, set against a dark blue square background. To the right of this square is a light blue decorative element that looks like a folded corner of a page.

GSA

The background image shows a laptop screen with a dark overlay. On the screen, there is a line graph at the top and a pie chart below it. The line graph has a blue line with markers, and the pie chart is divided into blue and green segments. The text is overlaid in white, bold font.

Mission of Rated Orders:
Assure the timely
availability of industrial
resources

What is a Rated Order?

- ❖ Buy IT Capabilities for Teleworking and Healthcare (i.e VPN Accounts, VDI Solutions, Laptops, Mobile Devices)

GSA

Rated Orders are solicitations which GSA awards on behalf of an agency to buy required industry goods and/or services during a national emergency. These orders take priority over traditional solicitations and aim to meet the designated delivery date for government consumers.

The Pre-Order Checklist



Before a rated order can be placed.

Here are the artifacts and approvals needed to proceed

1	Agency Statement of Requirements	✓	<ul style="list-style-type: none">Statement with the specifications of the customer's telework and/or Health IT required products
2	Inter-Agency Agreement Part A & B	✓	<ul style="list-style-type: none">Global Supply Template signed by customer and GSA outlining payment method and products GSA will order for the customer
3	Approval from FEMA Unified Coordination Group (UCG)	✓	<ul style="list-style-type: none">Bulleted brief summary of agency's requirement submitted for approval to FEMA UCG
4	Approval From White House Task Force	✓	<ul style="list-style-type: none">Final Approval by the White House Task Force for GSA to then place orders

How it works

Step 1

Agency Contacts GSA
requesting submission of
Rated Orders to industry



Step 2

Agreements are signed and
approval is given by FEMA UCG
and White House Task Force



Step 3

GSA Prepares Solicitations
and Places the **Rated
Orders** on behalf of the
Agency



An aerial photograph of a city skyline at dusk or dawn. The sky is a mix of dark blue, purple, and orange. The city is densely packed with skyscrapers, many of which are illuminated with lights. The Empire State Building is a prominent feature in the center-left of the image, with its distinctive spire. Other notable buildings include the Chrysler Building and the United Nations Secretariat Building. The overall scene is a vibrant and detailed representation of a major urban center.

The Technology: Teleworking & Healthcare IT

Rated Order Technology By Category

First Responder Community

These services are offered under these GSA Contract vehicles:

- ❖ Enterprise Infrastructure Solutions (EIS)
- ❖ Multiple Award Schedules (MAS)



Network Access

Service Offering	Description
Wireless First Responders Networks	Mobile Devices enabled with access to the first responder wireless network which is separate from the general wireless network Vendors: AT&T, Verizon
Wireless Priority Services (WPS)	Mobile Devices on the commercial network receive priority calling. Vendors: AT&T, Verizon, Sprint, T-Mobile
Government Emergency Telecommunications Service (GETS)	Users receive higher probability of call completion during congestion/disruption. GETS works both through landline network, and most cell phones on major carrier networks. Vendors: AT&T, Verizon, Sprint, T-Mobile

Devices Accessories

Service Offering	Description
Accessories for Mobile Devices	Accessories for First Responders Mobile Devices and equipment can be found on GSA Advantage.

Virtual Solutions / Cybersecurity



These services are offered under
GSA Multiple Award Schedules
(MAS)



Cloud / Virtual Solutions / Network Services

Service Offering	Description
Remote Access Capability	MAS Program expanded SIN 518210C/132-40 offering cloud products and professional labor in the same place. Vendors: Microsoft, Google
Cloud Storage	Cloud productivity suites (Cloud SIN 518210C/132-40). Vendors: Microsoft, Google
Virtual Desktop Infrastructure	Hosting desktop environments on a central server. Form of desktop virtualization, as the specific desktop images run within virtual machines (VMs) and are delivered to end clients over a network. Vendors: Citrix

Cybersecurity

Service Offering	Description
Authority to Operate (ATO) Support Services	Risk and Vulnerability Services. Highly Adaptive Cybersecurity Services (HACS) Special Item Number (SIN) 54151HACS (new)/132-45 (legacy).

Software / Identity Management

These services are offered under
GSA Multiple Award Schedules
(MAS)



Software Solutions

Service Offering	Description
VPN - Virtual Private Network	Used to connect remote users or regional offices to a organization's private, internal network. Vendors: Cisco, Citrix
Video / Teleconferencing	Video teleconferencing (VTC) audio and video over Internet Protocol (IP) networks. Vendors: Google, Zoom Conferencing, Adobe Connect

Identity Management (PIV/PKI)

Service Offering	Description
Credentials	Personal Identity Verification (PIV) credentialing focused on authentication through traditional computing devices, such as desktops and laptops, where a PIV card would provide a common authentication through integrated smart card readers.

IT Hardware Solutions



These services are offered under these GSA Contract vehicles:

- ❖ Multiple Award Schedules (MAS)
- ❖ GSA Advantage Select Blanket Purchase Agreements (BPAs)

Hardware Solutions / Devices / Device Accessories

Service Offering	Description
Laptops/Desktops/Tablets (incl. 2 in 1/convertible PCs)	Full breadth of product available from major OEMs Dell, HP, and Lenovo; BPAs are pre-competed, allowing Agency to issue orders direct without competition delays and risks
All in One Printers	Printers that print, fax, scan and copy; typical for telework application
Accessories	Keyboards, mice, monitors, cases, CAC readers, etc
Connectivity -- MIFIs / Hotspots	External hotspot available from carriers
Single Award BPA Info: https://www.gsaadvantage.gov/advantage/departments/AdvSelect.do GSA White Glove Support: workstations@gsa.gov	

Health IT Products & Services

A stylized illustration of a doctor with a stethoscope, viewed through a computer monitor. The background is a dark teal color with various medical icons in circles: a heart, a first aid kit, a human figure, and a medical bag. Dashed lines connect these icons, suggesting a network or flow of information.

- ❖ GSA ITC's Health IT Special Item Number (SIN 54151HEAL/132-56) offers services that could assist in this crisis with the following Services:

The priority areas of need for Health IT currently identified:

Telehealth - Help triage the sick and keep the worried well out of already-crowded medical facilities;

Electronic Health Records System - identify timeline and completeness of health data; and

Interoperability - Data sharing across platforms and patients.

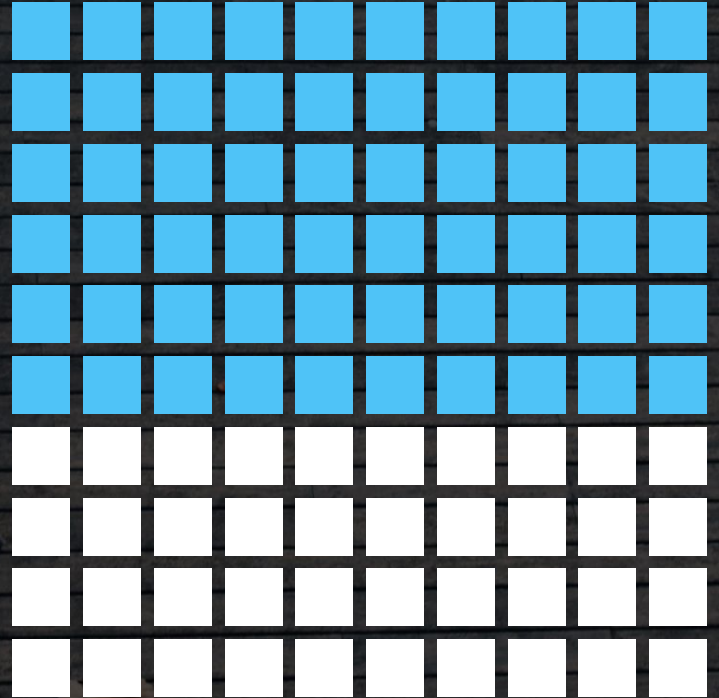
Close to 500 pre-vetted industry partners focused on clinical and business related Health IT and skilled staff best suited to implement solutions for the healthcare environments; and

Labor categories that include medical doctors, nurses and other Health professionals.

Agencies can consider limited sources justification off the Schedules program using the “urgent and compelling need” justification, per FAR 8.405-6(a)(1)(A), Limiting Sources.

Conclusion

GSA

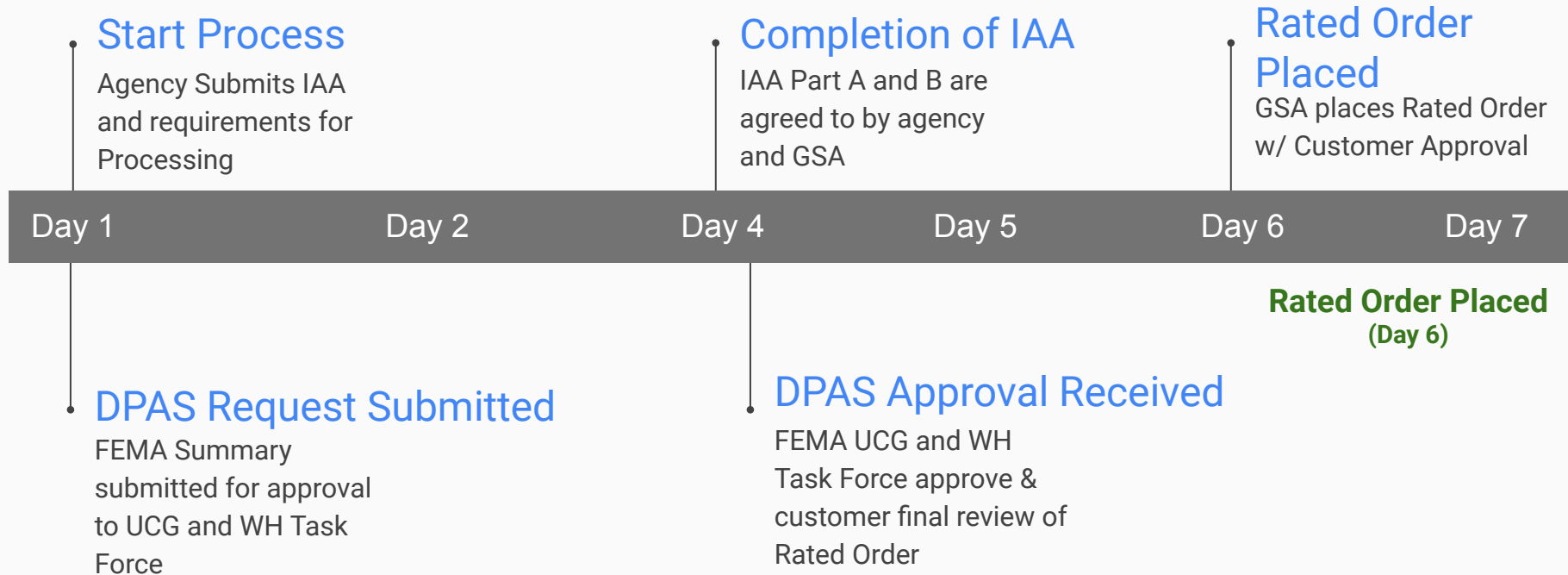


Backup Slides

Timeline for VA Rated Order



The Rated Order Process - From Time When Agency Submits Requirement



The ITC Crisis Leadership Team

Prioritizing IT Rated Orders Activities Across ITC

GSA



Laura Stanton

Crisis Team Executive
Sponsor



Kena Coleman

Crisis Team Category
Management Lead



Giovanni
Onwuchekwa

CrisisTeam Contracting
Office Lead



Samuel Navarro

Crisis Team Customer
Relationship Lead

Health IT Products & Services

- The priority areas of need for Health IT currently identified:
 - Telehealth - help triage the sick and keep the worried well out of already-crowded medical facilities;
 - Electronic Health Records System - identify timeline and completeness of health data; and
 - Interoperability - data sharing across platforms and patients.
- GSA ITC's Health IT Special Item Number (SIN 54151HEAL/132-56) offers services that could assist in this crisis with:
 - Close to 500 pre-vetted industry partners focused on clinical and business related Health IT and skilled staff best suited to implement solutions for the healthcare environments; and
 - Labor categories that include medical doctors, nurses and other Health professionals.
- Agencies can consider limited sources justification off the Schedules program using the “urgent and compelling need” justification, per FAR 8.405-6(a)(1)(A), Limiting Sources.

VA Requirements Aligned to - Telecom

OTS POC - Kevin Gallo

Networks Infrastructure (EIS & Networx Contracts)

- Cisco Firepower VPN Firewall hardware and licensing to expand VA VPN capacity to 300k users
- 5,000 VA Virtual Office (VAVO) remote access routers for telehealth
- 96 Cisco Nexus 93108, 16 Nexus 93180, 8 Catalyst 9300, and 6 Nexus 9332 switches to expand switching within our Trusted Internet Connection (TIC) gateways to support hardware being purchased for VPN and CAG capacity augmentation
- Uplogix remote KVM capability for access to network components in lights-out facilities
- 30 VAVO routers installed for Emergency Communications

Mobile Capabilities (Mobile SIN 132-53)

- 120 LTE routers installed in Mobile vehicles
- 24 LTE routers installed in OSP/VHA locations
- 6 VSATs installed in OSP/VHA Emergency locations
- 2 VSATs upgrades in OSP locations
- 100,000 iPhones for telework

VA Requirements Aligned to - Telecom

OTS POC - Kevin Gallo

Unified Communications (EIS & Networx Contracts)

VA has urgent needs to expand Call Center and Cisco Voice over Internet Protocol (VoIP) telephony at many of our sites in support of dramatic increases in call volume being experienced across our organization. This includes point of care hardware, closet aggregation point capacity expansion, call center expansion, VoIP interface and routing components, and additional user licensing. In addition, VA needs to add capacity to our clinical telehealth infrastructure to support dramatic increases in telehealth capability expected as part of our pandemic response.

- Cisco telehealth infrastructure components to implement a surge capacity of 10,000 additional concurrent high definition video connections
- 750 additional AudioCodes Session Border Controllers to expand capacity of our Skype communications used by teleworkers
- Expansion of Advance Call Quality Management Solution for our Enterprise Contact Center Call Recording capability to handle additional load
- Cisco Unified Sip Proxy (CUSP) session licenses. Supports 400 additional calls per second across our enterprise.
- 250,000 UC Expert Endpoint Licenses for UC performance monitoring

VA Requirements Aligned to - Hardware

OTS POC - Paul Morris

- 6,570 Cisco VoIP Phone Handset for surge staffing and emergency deployment to new clinical care spaces and mobile command units
- 170,000 14" Standard Laptops – Touchscreen display, latest generation Intel i5 or equivalent processor), 16GB RAM expandable to 32GB RAM, 512GB SSD with 1TB SSD in select models (Example: Dell 5400 or HP 745 series) – 4 year onsite OEM warranty with accidental damage protection
- 170,000 compatible universal docking stations with 1-year warranty (Example: Kensington AD4700P or equivalent)
- 340,000 24" TAA compliant Monitors (Example: Dell P2419H or equivalent) – 3 year warranty
- 170,000 smartcard keyboards, wireless mice, security lock cables compatible with the laptops
- 170,000 Skype for Business & Telehealth Compatible Headsets
- 50,000 Telehealth compatible high definition external web cameras
- 6,500 desktop printers compatible with the VA VistA Electronic Health Record (EHR) deployed for telework, telehealth, tent hospitals and mobile medical units
- 500 barcode printers and 500 barcode scanners compatible with VA's VistA EHR utilized in tent hospitals and mobile medical units.
- Various subcomponents required to expand VA on-site device imaging capability across all 140 of our End User Device areas many of which have multiple local locations where imaging may occur
- Various subcomponents needed to expand Emergency Response Mobile Command Units which may include ruggedized end user hardware components
- Additional PCs, laptops, monitors, printers, scanners, signature capture pads, and bar code readers utilized when adding additional clinical space. Most peripherals are brand name or need to be on a compatibility list to ensure they work with our VistA and Cerner EHRs.

VA Requirements Aligned to - Compute/Storage

OTS POC - John R.

- Brand name NetApp storage hardware to expand existing private cloud infrastructures in our TIC gateways
- Brand name storage and compute hardware and professional implementation services expanding capacity in our corporate datacenters.
- Brand name server and storage components to expand telehealth capability at our corporate data centers and medical center campus computing centers
- Brand name compute and storage components to expand infrastructure capacity at our mail order pharmacies.
- Brand Name HP compute and HP storage components to expand our teleradiology components at 75 medical centers. This includes installation services to add capacity to contractor managed systems.
- Brand name augmentation of the existing VistA server infrastructure for processing increased surge and speed.